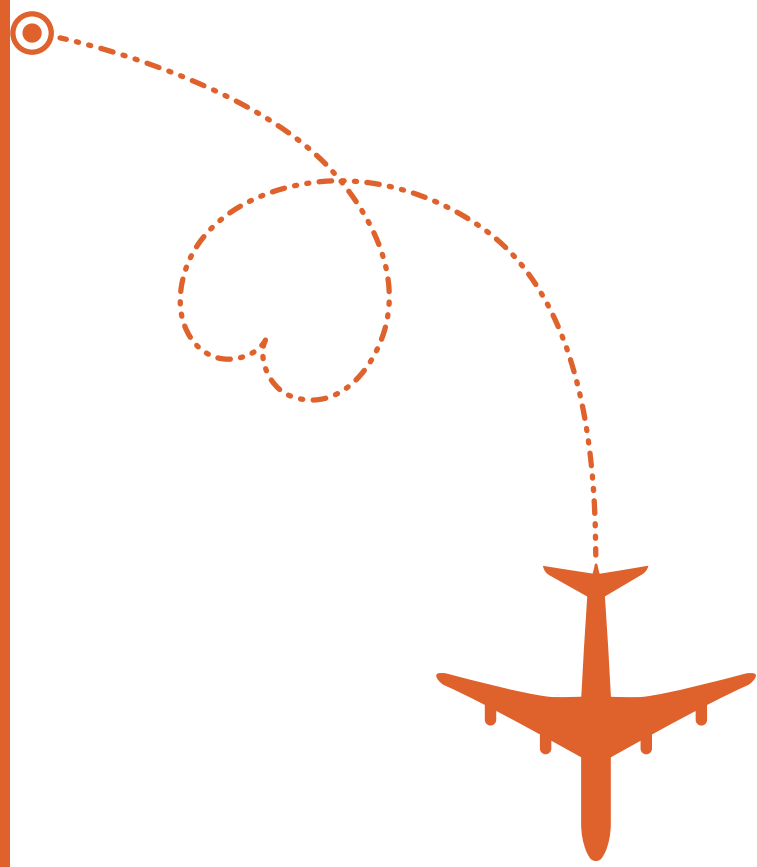




# QUAND

## TRAVEL & TOURS

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## About Us

Quand Travel and Tours is an IATA accredited agency based in Gaborone Botswana. Being a Bespoke travel agency, our slogan is 'Your Personal Travel Concierge' because we offer turnkey personalised travel management services for clients. From the moment we receive a travel request, until the time that your travel experience is concluded, we remain committed to excellent service delivery with maximum efficiency.

Operating in the heart of Botswana, the company has grown significantly over the last 5 years and today our product portfolio includes a variety of popular holiday destinations where we boast first-hand knowledge and unbeatable offerings.





# Mission Statement

We aim to be the leading provider of innovative travel management services that enable people to travel smart, effortlessly and get value for their money. With excellent service and support for our customers, our aim is to offer superior customer service and expert advice to our valued partners all whilst delivering value-for-money vacation offers.



# Our Team

We have a proficient team comprising of both technical and professional staff that are responsible for delivering bespoke travel solutions to our clients. Together we can consistently espouse our values, giving us the ability to successfully deliver on our mission.

Our people embody a wealth of travel experience spanning over 10 years, positioning us to provide personalised travel solutions in Africa, Europe, and the Middle East and beyond. With Quand Travel & Tours our customers can book both leisure and corporate related travel as we have the requisite skills to cater to all travel needs.

No task is too big or too small for our passionate team. As the number one choice for your group requirements, along with our long-term partners, we are able to ensure that our clients' expectations are exceeded in all aspects.





# VALUE PROPOSITION

Quand Travel and Tours has a value proposition that is simple. We are focused on reliability, efficiency, flexibility, integrity and above all personal service. Being travellers ourselves, we understand the peace of mind that can only come from a travel experience with a guarantee. Our emphasis is in meeting each one of our client's needs from onset to the final destination.

What sets us apart from other Travel Agencies is our commitment to innovative solutions that place us within our clients reach and enables us to both track your trip and assist timely with solutions as and when they arise.



## WHY US?

### Unbeatable Prices

We will endeavor to beat any genuine quote - Our discounted rates with hotels, resorts & airlines allow us to offer the best possible prices.

### Customer Focused

Consumers are assured of receiving unrivalled holiday deals, unbeatable added values and the finest quality at each destination. This is paired with appealing bonus benefits which range from price guarantees to convenience enhancing travel packs and a vast, enticing array of top-up options unique to every destination.

### Impartial Advice

What sets us apart from other agencies is our comprehensive understanding of all aspects relating to travel. We can advise our clients on destinations around the world, with our team's in-depth experience with travel in Africa and the rest of the globe.

### We know our destinations

All of our consultants have first-hand experience on our destinations. We visit all the hotels we sell regularly and offer the best possible advice.



# SERVICES

## **CORPORATE TRAVEL:**

With corporate travel becoming increasingly more global and complex, let Quand Travel & Tours book your next trip with efficiency and reliability, while you concentrate on your core business. Our services go above and beyond flight and hotel bookings as they include:

- Travel Expense Management and Reporting
- Team building retreats
- Travel insurance, visas etc.
- Other essential professional services required for successful business travel.





# SERVICES

## LEISURE TRAVEL:

Quand Travel & Tours offers cost effective travel solutions throughout the world, with a personal touch that comes from paying attention to detail. Whether you are looking for a rejuvenating retreat to take a break from the fast-paced lifestyle of today, planning a romantic getaway or just spending time with family and friends, we are the agency that can serve you best.

- Flights, Accommodation and Tour Packages
- Shopping excursions, faith-based retreats, Girls weekend away, sporting events
- Travel insurance, visas etc. and other essential profession services for leisure travel



# SERVICES

## TRAVEL CLUB:

At Quand Travel & Tours we understand the value in timely and adequate financial planning when it comes to meeting travelling needs. In recognition of this we are the pioneer Travel Agency in Botswana that has established a Travel club program for Individuals, Students, Groups, Metshelo and Social and Sports Clubs that allows you to benefit from payment plans and monthly contributions to a travel fund.



# CONTACT INFORMATION



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